

March 20, 2011

Mike Callahan
777 Meadow Road
Smithtown, NY 11787

My wife and I were novices when we started the process of selecting a contractor for our pending renovation. After researching and collecting a number of references on various contractors, we started our interview process. From the onset, Mike Callahan distinguished himself by listening to our ideas, thoughts and in turn, he offered his ideas and suggestions based on his years of expertise. We felt his guidance was sincere, thoughtful and had our best interest in mind.

Early in the renovation project we knew we made the right choice as Mike was on-site every morning providing guidance to us and his crew on the activities to occur during the day. During the course of the renovation, a number of decisions are required to be made and Mike would always carefully explain the options we had. Additionally, if Mike had a suggestion improving on an aesthetic detail, he would carefully explain his suggestion before moving forward with the work ensuring our satisfaction. Mike always reviews the work completed from the previous day and if we or Mike were unsatisfied with the results, he would not hesitate to have his workers correct the imperfection.

Mike's workers were always punctual, pleasant, courteous and kept the work sight clean on a daily basis. To this day, we still receive many compliments on the home renovation, speed in which the work was completed and most importantly, the quality of work performed. Before starting the project, Mike stated the renovation would take 6 weeks to complete and that is exactly what it took. Other contractors stated it would take 2 – 4 months, but Mike finishes what he starts without interweaving other renovation projects in between.

My wife and I are no longer novices in home renovations and to do it all over again, we would not hesitate in selecting Mike Callahan! In fact, we have recommended Mike to several of our neighbors and they are very pleased they choose Mike Callahan as we were.

Sincerely,

Joe + Michele Palisero